



Schedule of Upcoming Sessions

All times listed in Pacific Time

October 7

- 9:30 – 11 a.m. Inform the Future: The Value of Diversity in Leadership Roles [[Click here to add a reminder to your calendar](#)]
- 11 a.m. – 12 p.m. Culture Defines Experience: How to Best Use Data and Enrich the Member Experience [[Click here to add a reminder to your calendar](#)]
- 1 – 2:30 p.m. Financial Strategy: The State of the NW Economy [[Click here to add a reminder to your calendar](#)]
- 2:30 – 3:30 p.m. Operational Innovation: We've Got a BOT for That! [[Click here to add a reminder to your calendar](#)]
- 4 – 5:30 p.m. Directors Only: Strategic Reboot: Adapting Your Plan in an Ever-Changing World [[Click here to add a reminder to your calendar](#)]

October 13

- 10 – 11 a.m. Enterprise Risk Management: Outsmarting the Fraudsters [[Click here to add a reminder to your calendar](#)]
- 11 a.m. – 12 p.m. Operational Innovation: Calling out Contact Centers on Efficiency, Security, and Sustainability [[Click here to add a reminder to your calendar](#)]
- 1 – 2 p.m. Inform the Future: There are no leaders. Now what? [[Click here to add a reminder to your calendar](#)]
- 2 – 3 p.m. Culture Defines Experience: Mapping the Credit Union's DEI Journey Part 2: Charting your Course [[Click here to add a reminder to your calendar](#)]
- 3 – 4 p.m. Community Impact: The Future of Financial Literacy [[Click here to add a reminder to your calendar](#)]

November 2

- 9:30 – 11 a.m. Enterprise Risks Management Developing your Credit Union's Risk Appetite to Maximize Impact [[Click here to add a reminder to your calendar](#)]
- 11 a.m. – 12 p.m. Financial Strategy: Using Data to Jumpstart Lending [[Click here to add a reminder to your calendar](#)]
- 2:30 – 3:30 p.m. Community Impact: Social Purpose Credit Unions [[Click here to add a reminder to your calendar](#)]
- 4 – 5 p.m. Directors Only: Maximizing Board Effectiveness [[Click here to add a reminder to your calendar](#)]

November 17

- 9:30 – 11 a.m. Operational Innovation: Taking the Mobile Member Experience to the Next Level [[Click here to add a reminder to your calendar](#)]
- 1 – 2:30 p.m. Inform the Future: Three Words to Describe your Leadership [[Click here to add a reminder to your calendar](#)]
- 2:30 – 3:30 p.m. Culture Defines Experience: New Workforce Thinking: Developing, Leading, and Coaching High-Functioning Teams in a Changing World [[Click here to add a reminder to your calendar](#)]

December 9

- 9:30 – 11 a.m. Financial Strategy: Point Counterpoint Part 2 [[Click here to add a reminder to your calendar](#)]
- 11 a.m. – 12 p.m. Community Impact: How to Tell Your Story as a Changemaker [[Click here to add a reminder to your calendar](#)]
- 1 – 2 p.m. Enterprise Risk Management: Session 6 [[Click here to add a reminder to your calendar](#)]
- 2:30 – 3:30 p.m. Inform the Future: Session 6 [[Click here to add a reminder to your calendar](#)]
- 4 – 5:30 p.m. Directors: Understanding Mergers and the Board's Role [[Click here to add a reminder to your calendar](#)]

